

Compusense20

System Requirements

Analyst Requirements

The Analyst is the software user who can create and modify tests, present tests to the web, analyze tests, create reports and export data. The Analyst requires a laptop, desktop, or tablet/mobile device with an Internet connection and a web browser.

Internet Connection Details

- Minimum 250 kbps download and 100 kbps upload speed
- Hard-wired or WiFi recommended
- 3G / 4G mobile data connection possible, but requires a consistent signal

Web Browser

The Analyst accesses Compusense20 through a web browser.

We recommend the following browsers for use with Compusense Analyst:

- Edge
- Firefox (most current stable build)
- Chrome (most current stable build)
- Safari 10 or greater

Screen Resolution

- A minimum screen resolution of 1024x768

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Panelist Requirements

The Panelist is the software user who responds to a test. The Panelist requires a laptop, desktop, tablet or smartphone with an Internet connection and a web browser.

NOTE: Most modern Internet-capable devices work for data collection in Compusense20.

The following recommendations are known to be compatible with Compusense20, but many others exist. Please contact Compusense Support if you are uncertain about device or system compatibility.

Internet Browser Recommendations

- Edge
- Firefox (most current stable build)
- Chrome (most current stable build)
- Safari 10 or greater

*Most modern (up-to-date) browsers will work for Compusense20 panelist data input, but we do not do verifications on all browsers.

Recommended Internet Connection

- High-speed Internet over fiberoptic, ADSL, cable, 3G, 4G
- 1mpbs download / 1mbps upload
- Test bandwidth requirements can vary based on the inclusion of the multimedia and the quantity of data being collected.

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Panelist Requirements (cont'd)

Recommended Mobile Devices

Compusense tests and reviews many tablet and handheld devices for use with Compusense20.

The following devices have been tested and are recommended for data collection:

Tablet Devices/Smartphones

- Tablets/Smartphones running the latest Android OS using Chrome browser
- Latest iPad/iPhone devices running Safari
- Latest Surface Pro tablets running Edge or Chrome

*Once tablets stop receiving updates from their manufacturer, Compusense may lose its compatibility due to required software or security changes that the tablet may not be able to support.

Many other devices are compatible with Compusense20. For assistance with determining compatibility, please contact Compusense Support.

NOTE

The information in this document is subject to change as new devices and browsers are introduced. Compusense makes every effort to remain current with the most common platforms. To determine if an operating system, browser or device not listed here may be compatible with Compusense20, please contact Compusense Support – support@compusense.com