

Compusense Cloud System Requirements

Analyst Requirements

The Analyst is the software user who can create and modify tests, present tests to the web, analyze tests, create reports, and export data. The Analyst requires a laptop, desktop, or compatible tablet device with an Internet connection, a web browser, and Citrix Workspace installed.

Operating System Specifications

- Windows 8.1, 10
- Mac OS 10.10 or greater

Internet Connection Details

- Minimum 250 kbps download and 100 kbps upload speed
- Hard-wired or WiFi recommended
- 3G / 4G mobile data connection possible, but requires a consistent signal

Web Browser

The Analyst accesses Compusense Cloud through a web browser. We recommend the following browsers for use with Compusense Analyst:

- Internet Explorer 11/Edge
- Chrome (most current stable build)
- Firefox (most current stable build)
- Safari 10 or greater

Screen Resolution

- A minimum screen resolution of 1024x768

Citrix Workspace

The Analyst must have the Citrix Workspace app installed. Download it here: <http://www.citrix.com/go/receiver.html>

For a complete list of system requirements for the Citrix Workspace app, please visit: <http://support.citrix.com/proddocs/topic/receiver/rec-receiver-and-plugins.html>

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Panelist Requirements

The Panelist is the software user who responds to a test. The Panelist requires a laptop, desktop, tablet or smartphone with an Internet connection and a web browser.

NOTE: Most modern Internet-capable devices work for data collection in Compusense Cloud.

The following recommendations are known to be compatible with Compusense Cloud, but many others exist. Please contact Compusense Support if you are uncertain about device or system compatibility.

Operating System Recommendations

- Windows 8.1, 10
- Mac OS 10.10 or greater
- Android 6 or greater
- Apple iOS 9.3.5 or greater

Internet Browser Recommendations

- Internet Explorer 11/Edge
- Firefox (most current stable build)
- Chrome (most current stable build)
- Safari 10 or greater

*Most modern (up-to-date) browsers will work for Compusense panelist data input, but we do not do verifications on all browsers.

Recommended Internet Connection

- High-speed Internet over fiberoptic, ADSL, cable, 3G, 4G
- 1mpbs download / 1mbps upload
- Test bandwidth requirements can vary based on the inclusion of multimedia and the quantity of data being collected.

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Panelist Requirements (cont'd)

Recommended Mobile Devices

Compusense tests and reviews many tablet and handheld devices for use with Compusense Cloud.

The following devices have been tested and are recommended for data collection:

Tablet Devices/Smartphones

- Tablets/Smartphones running the latest Android OS using Chrome browser
- Latest iPad/iPhone devices running Safari
- Latest Surface Pro tablets running IE11/Edge or Chrome

*Once tablets stop receiving updates from their manufacturer, Compusense may lose its compatibility due to required software or security changes that the tablet may not be able to support.

Many other devices are compatible with Compusense Cloud. For assistance with determining compatibility, please contact Compusense Support.

NOTE

The information in this document is subject to change as new devices, browsers and operating systems are introduced. Compusense makes every effort to remain current with the most common platforms. To determine if an operating system, browser or device not listed here may be compatible with Compusense Cloud, please contact Compusense Support – support@compusense.com